



Town of Emmitsburg Water Bill Newsletter

Updates, Ordinances & Policies You Should Know:

Water Ordinances & Policies

- Water bills are mailed by the 1st of January, April, July, and October (13.04.035, C).
- Water bills are due by the 5th of February, May, August, and November, or the following business day if the 5th falls on a holiday or weekend (13.04.035, C).
- Water bills shall be directed to the property owner or a designated property management company; no tenants (13.04.035, B).
- Property owners are responsible for the maintenance/repair/replacement of the water lines from the curb box to the building (P17-03).
- Any damage caused by neglect/misuse to a curb box is the responsibility of the property owner. Town staff will inspect repairs (P17-03).
- Town staff has the right to enter onto all premises for any water-related purpose (13.04.010, B).
- In the event that water usage is 25%+ than it has been the last 3 years, you may be eligible for a one-time bill reduction. To be granted this, a property owner must submit a request in writing to the Town Manager (13.04.030, C).
- Property owners must take all necessary steps to ensure meters do not freeze or fail due to neglect or damage. If a meter fails due to neglect or damage, the Town will repair the water meter at the property owners expense (13.04.060, C).
- Property owners are responsible for notifying the town of any defective meters within 10 calendar days (13.04.060, D).
- Meters of any size shall be accessible to the town's agents at all times (13.04.060, E).
- Any person who interferes with the town's agents or employees while they read/examine/install/connect/remove a meter or who alter/deface/injure/destroy/disconnect a meter shall be guilty of a misdemeanor (13.04.070, A).
- Town staff has the authority to enter onto premises of any water consumer to investigate whether there is an unnecessary waste of water. If a repair is needed, the owner/occupier will be notified and a repair made by the owner/occupier (13.04.130).
- No tampering of drains, pipes of conduit, any water house, reservoir, the reservoir grounds or the fencing upon such grounds that results in the willful waste of water or unnecessary flow (13.04.170, A).
- No improper connections to public or private pipes, or connections larger than permitted (13.04.170, B).
- The watering of lawns, shrubs, flowers, gardens, etc., via the public water system is prohibited every day between 9:00 a.m. and 6:00 p.m. Violation of this code may result in a \$250.00 fine (13.04.170, C).

Sewer Ordinances & Policies

- Sewer bills will be due by the 5th of February, May, August, and November, or the following business day if the 5th falls on a holiday or weekend (13.08.110, C).
- The Mayor or any person appointed by the Mayor has the right to inspect all public or private sewer lines (13.08.100).
- It is unlawful for any person to obstruct/injure/destroy/interfere with any part of a public or private sewer system (13.08.080).
- Property owners are responsible for the maintenance/repair/replacement of the sewer lines from the property line to the building (P17-03).
- Any damage caused by neglect/misuse to a sewer cleanout is the responsibility of the property owner. Town staff will inspect repairs (P17-03).
- Any clogs from the property line to the structure requires a homeowner to contact a plumber (P17-03).

Note: Failure to follow the below ordinances/policies may result in a misdemeanor charge, immediate shut-off, and/or additional disconnection/reconnection charges of \$100+. All ordinances, policies, and codes can be found at www.emmitsburgmd.gov.

Understanding What Makes Up Your Total Billing Amount

Did you know? Recycling & composting can reduce tipping fees.

Trash Service Base Fee: \$31.00

Trash Service Tipping Fee: about \$15.00 (changes depending on prior quarters weight at landfill, i.e. how much trash is collected).

Note: Below amounts based on the standard residential size.

Sewer Charges:

\$15 bay restoration fee (per State of Maryland)
\$113 base charge (covers up to 6,000 gal)
\$2.40 per 1,000 gal (6,001—10,000 gal)
\$6.00 per 1,000 gal (10,001—20,000 gal)
\$10.00 per 1,000 gal (20,001—100,000 gal)
\$14.00 per 1,000 gal (100,001—1,000,000 gal)

Water Charges:

\$5 maintenance fee (for your water meter)
\$35 base charge (covers up to 6,000 gal used)
\$2.40 per 1,000 gal (6,001—10,000 gal)
\$4.50 per 1,000 gal (10,001—20,000 gal)
\$7.50 per 1,000 gal (20,001—100,000 gal)
\$10.50 per 1,000 gal (100,001—1,000,000 gal)

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Important Dates:



- ☑ **Fallen Fire Fighters Memorial Weekend:** October 7th– 8th
- ☑ **Halloween Parade:** October 31st
- ☑ **Town Office Closed:** October 9; November 10, 23, 24; December 25, 26
- ☑ **Town Meetings:** October 2; November 6; December 5 (7:30 p.m. in the Town Office)
- ☑ **Town Tree Lighting Ceremony:** December 4th
- ☑ **Next Water Bills Due:** Monday February 5th 2018

Public Hearing: Monday October 16th at 7:30 P.M.

On October 16th the Town is holding a public hearing regarding residents interest in pursuing a service line warranty program through the National League of Cities (NLC) in the Town Office located on the 2nd floor of 300A South Seton Avenue.

Currently Emmitsburg homeowners are responsible for water line repairs from the curb box to the building, and sewer repairs from the property to the building (*Policy 17-03*).



The NLC Service Line Warranty Program gives residents who have not set aside money to pay for utility line repairs the opportunity to obtain a low cost warranty that will provide repairs on leaking, clogged or broken water and sewer lines for a low monthly fee, with no deductibles or service fees. The work is performed by licensed, local plumbers who will call the customer within one hour of filing a claim. The repair is performed typically within 24 hours. For more information, we encourage residents to attend the public hearing in the Town Office.

Dog Park Update

The Town of Emmitsburg is building a dog park as an additional amenity to Community Park. The park will be funded by a grant received from the State of Maryland, but additional money is needed to purchase necessary amenities (i.e. benches, signage, water fountains, trash cans, pick-up bags, and possibly doggy playground equipment). Depending on the donation level, donors can dedicate a fence sign, bench, water fountain, plaque, or photo on the Town website to an organization, loved one, or pet.

- ✓ Dog park site cleared in Community Park (completed June 30th)
- ✓ Contractor chosen for fence installation (completed Sep. 14th)

Donations Received: \$1,865.00; Goal: \$15,000



Compost Bins for Sale at Town Office

Enviro World compost bins are available for Emmitsburg residents for only \$20 (regular price up to \$40). The low price is made possible by grants through Backyard Composting. To reserve your compost bin, please complete an order form by visiting the Town Office or Town Website at www.emmitsburgmd.gov. The bins are one piece of plastic with a top lid and sliding door. Compost guide and 10-year warranty included. First-come, first-served.



For more information please visit/contact the following:

www.emmitsburgmd.gov • www.facebook.com/emmitsburgmd

info@emmitsburgmd.gov • Phone: 301.600.6300 • twitter.com/EmmitsburgMD

